

Sr.No.	Queries	Clarification	Request for Change / Modification / Addition / Deletion	BFSL Response
1	Bid send digitally in an email in password protected zip file to rfp@bobfinancial.com	On page no . 4 its mentioned Online submission Kindly submit documents thru https://eauction.auctiontiger.net /EPROC/	Kindly confirm on if the documents (technical bid and commercials bid) to be submissietd on emrfp@bobfinancial.comil or auctiontiger link provided on page	Bidders are requested to submit documents thru on line portal please find here with the Link:-https://eauction.auctiontiger.net/EPROC/
2	Correspondence address in Appendix 3, 4	Correspondce address in Appendix 3, 4,5 and Integrity pact are different.	Kindly confirm the which correspondence address to be use or it should be put as mentioned in each document	Kindly use below address:- BOB Finanial Solutions Ltd 1502, 1503, & 1504, DLH Park, S.V. Road, Goregoan (W), Mumbai : 400064
3	We wish to confirm that we have back-to-back arrangements from all the OEMs for the sizing (including CPUs, Memory, Cache, Hard Disk), prices and service level commitments	Confirmation asked in the the relative point is for Hwand not software	Kindly confrim on the said point	This is for the software subscription and support of said part code.
4	The bidder should be operating for at least 2 years as partner with IBM		We IDBI Intech is a MSME Certified/Udhyam registered,so request BOB Financial to ammend this clause as the bidder should be having partned with IBM.	BFSL wants an Partner who is Authorized reseller of the IBM licences. We are ready to relax the 2 year criteria only for MSME vendor.
5	Partcode mentioned in Appendix 02 - Commercial Bid is D56P3LL for 560 PVU and D1WVHLL for 280 PVU	For renewal the partcode shoud be renewal partcode i.e E02AULL for 560 PVU and E0P73LL for 260 PVU respectively.	For renewal the partcode shoud be renewal partcode i.e E02AULL and E0P73LL respectively. Request to you kindly revised the same	Necessary changes have been done kindly refer addendum for revised bill of material / commercial bid. Request bidder to submit
6	There is a requirement of Letter of Undertaking from OEM i.e. IBM. We approached IBM for the said letter but they want last year's Price Of Entitlement from your end.			We underestand that IBM/OEM will not signed the Letter of understanding they will issue MAF, Plesase read' letter of understanding from OEM'as 'Manufacturing Authorization Letter from OEM'